	Provider Number	Hospital Name	Address 1
380001		MID-COLUMBIA MEDICAL CENTER	1700 E 19TH STREET
380002		THREE RIVERS COMMUNITY HOSPITAL	500 SW RAMSEY AVENUE
380004		PROVIDENCE ST VINCENT MEDICAL CENTER	9205 SW BARNES ROAD
380005		ASHLAND COMMUNITY HOSPITAL	280 MAPLE STREET
380007		LEGACY EMANUEL MEDICAL CENTER	2801 N GANTENBEIN AVENUE
380009		OHSU HOSPITAL AND CLINICS	3181 SW SAM JACKSON PARK ROAD
380014		GOOD SAMARITAN REGIONAL MEDICAL CENTER	3600 NW SAMARITAN DRIVE
380017		LEGACY GOOD SAMARITAN MEDICAL CENTER	1015 NW 22ND AVENUE, W121
380018		ROGUE VALLEY MEDICAL CENTER	2825 E BARNETT ROAD
380020		MCKENZIE-WILLAMETTE MEDICAL CENTER	1460 G STREET
380021		TUALITY COMMUNITY HOSPITAL	335 SE 8TH AVENUE
380022		SAMARITAN ALBANY GENERAL HOSPITAL	1046 6TH AVENUE SW
380025		LEGACY MOUNT HOOD MEDICAL CENTER	24800 SE STARK STREET

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Address 2	Address 3	City	State
		THE DALLES	OR
		GRANTS PASS	OR
		PORTLAND	OR
		ASHLAND	OR
		PORTLAND	OR
		PORTLAND	OR
		CORVALLIS	OR
		PORTLAND	OR
		MEDFORD	OR
		SPRINGFIELD	OR
		HILLSBORO	OR
		ALBANY	OR
		GRESHAM	OR

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97030

ZIP Code County Name Phone Number 97015 **WASCO** 5412961111 97527 **JOSEPHINE** 5414727000 WASHINGTON 97225 5032161234 97520 **JACKSON** 5412014000 97227 **MULTNOMAH** 5034132200 97223 WASHINGTON 5034944036 97330 **BENTON** 5417685111 97210 **MULTNOMAH** 5034137682 97504 **JACKSON** 5417897000 **LANE** 97477 5417264400 97123 WASHINGTON 5036811111 97321 LINN 5418124000

MULTNOMAH

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5036741122



Percent of patients who reported that their nurses "Sometimes" "Never" communicated well.	or
	3%
	4%
	4%
	3%
	5%
	4%
	4%
	4%
	3%
	4%
	4%
	3%
	5%

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Percent of patients who reported that their nurses "Usually" communicate	ed well.
	18%
	20%
	20%
	16%
	22%
	23%
	21%
	20%
	22%
	18%
	22%
	21%
	20%

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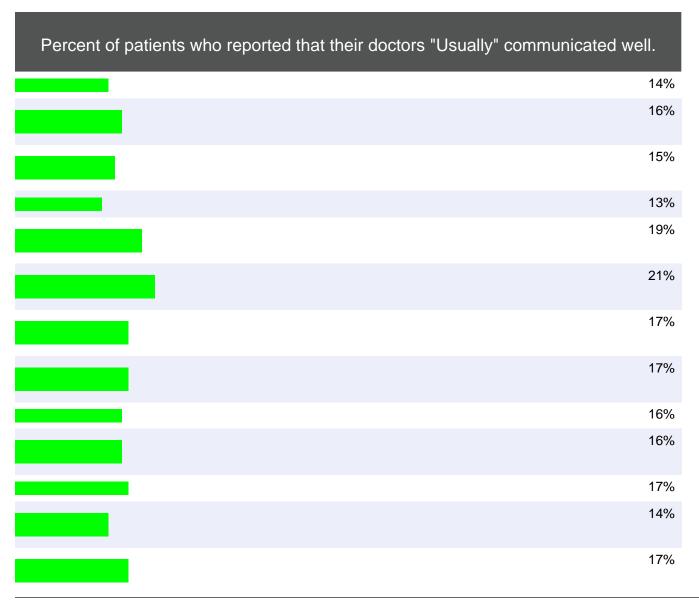
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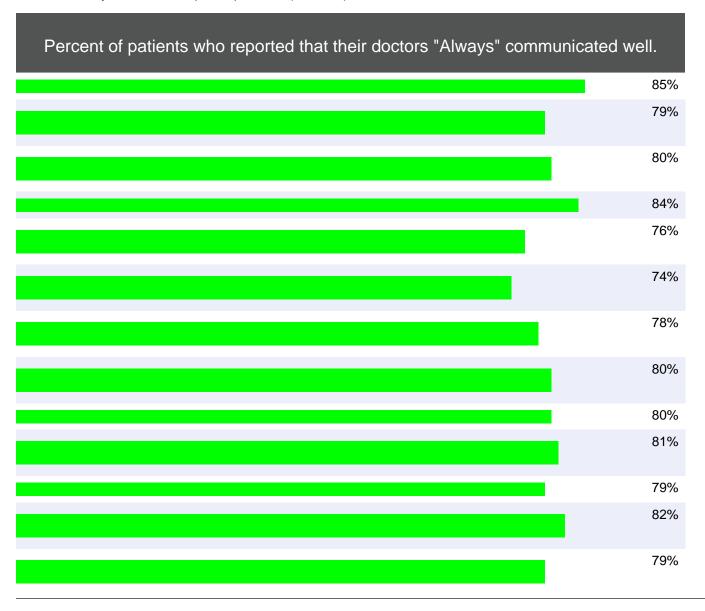
	Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.	
		1%
		5%
		5%
		3%
_		5%
		5%
		5%
		3%
		4%
		3%
		4%
		4%
		4%

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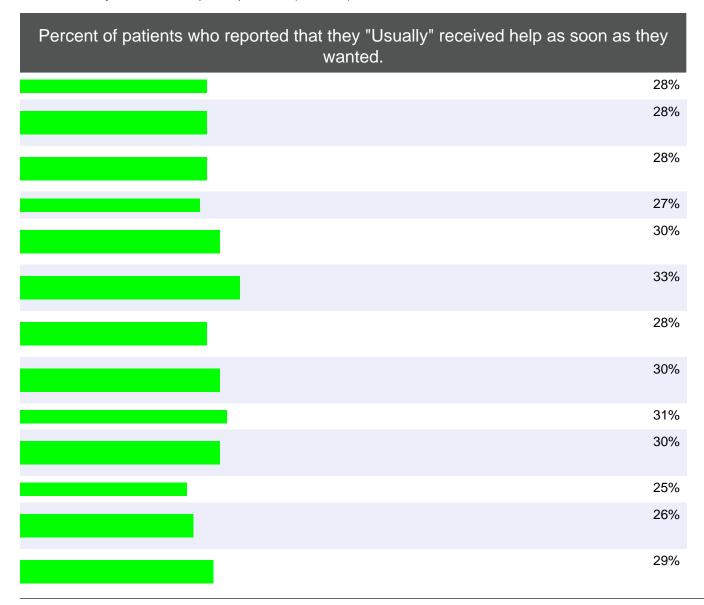
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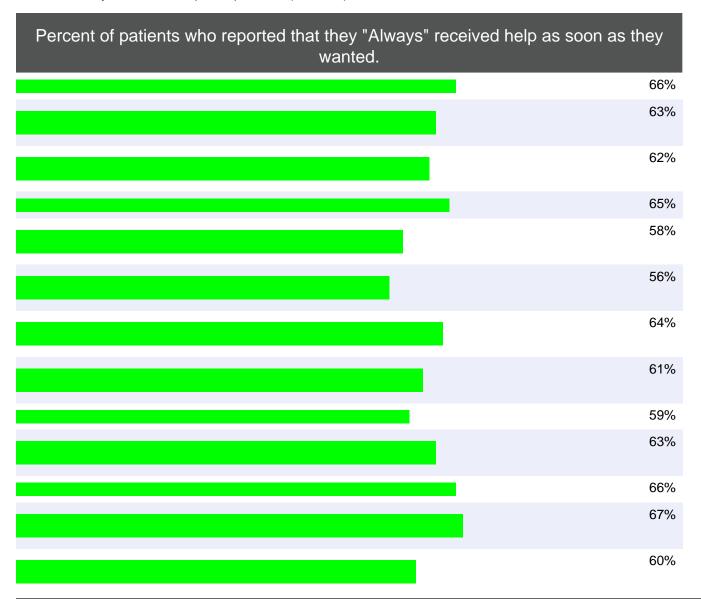
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Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted. 6% 9% 10% 8% 12% 11% 8% 9% 10% 7% 9% 7% 11%

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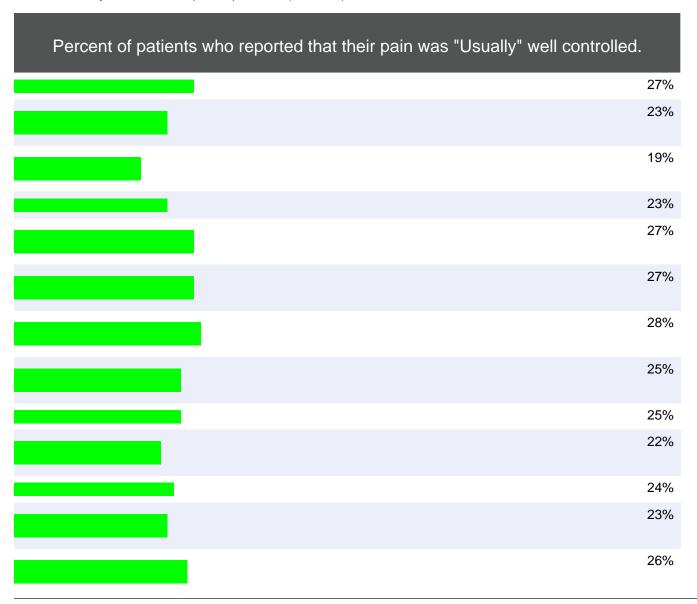


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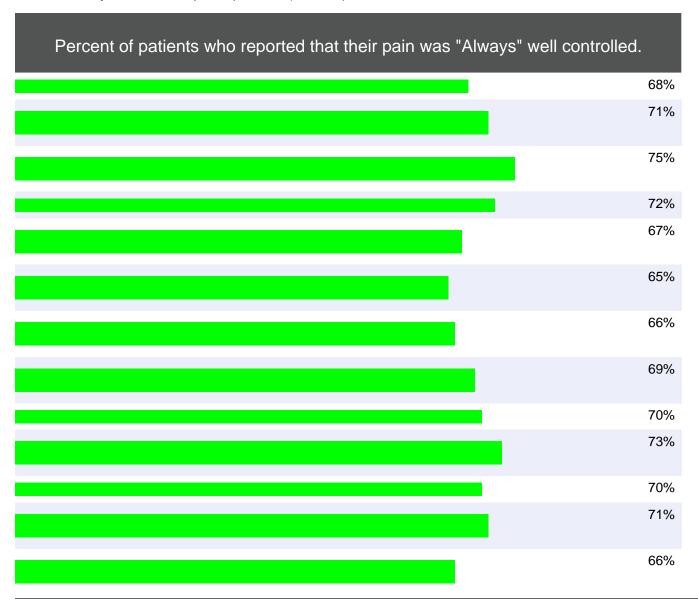


Percent of patients who reported that their pain was "Sometimes" or "Never" w controlled.	/ell
	5%
	6%
	6%
	5%
	6%
	8%
	6%
	6%
	5%
	5%
	6%
	6%
	8%

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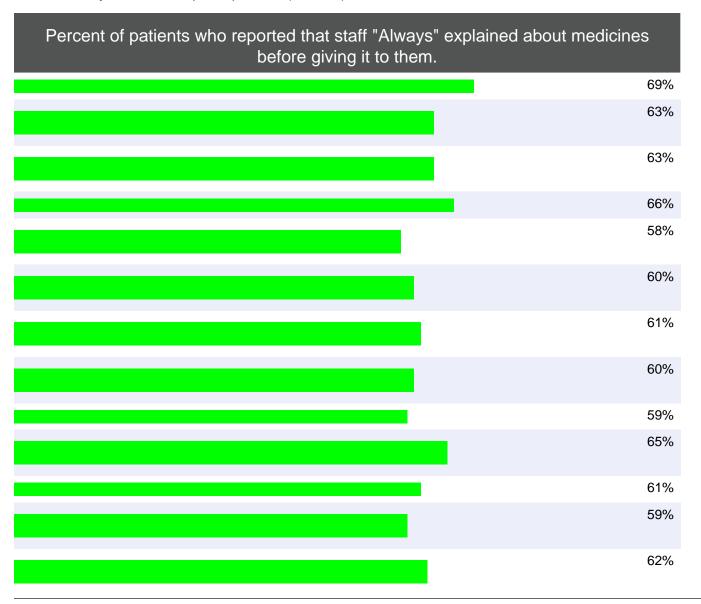
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Percent of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff "Sometimes" or "Never" explement of patients who reported that staff is the patients of patients who reported that staff is the patients of patients of patients who reported the patients who reported the patients of patients who reported the patients who reported the patients of patients who reported the patients who reported the patients of patients who reported the patients who reported th	lained about
	13%
	20%
	20%
	16%
	22%
	19%
	19%
	18%
	19%
	16%
	19%
	19%
	21%

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Percent of patients who reported that staff "Usually" explained about before giving it to them.	medicines
	18%
	17%
	17%
	18%
	20%
	21%
	20%
	22%
	22%
	19%
	20%
	22%
	17%

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Percent of patients who reported that their room and bathroom were "Sometimes" "Never" clean.	or
	9%
	9%
	9%
	10%
	13%
	7%
	9%
	8%
	11%
	9%
	8%
	6%
	9%

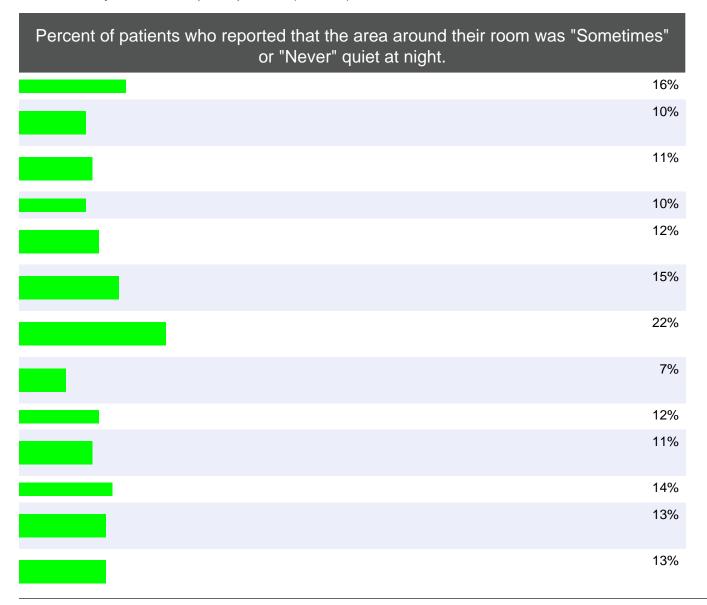
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Percent of patients who reported that their room and bathroom were "Usu	ually" clean.
	22%
	20%
	22%
	21%
	24%
	26%
	27%
	21%
	22%
	18%
	24%
	21%
	23%

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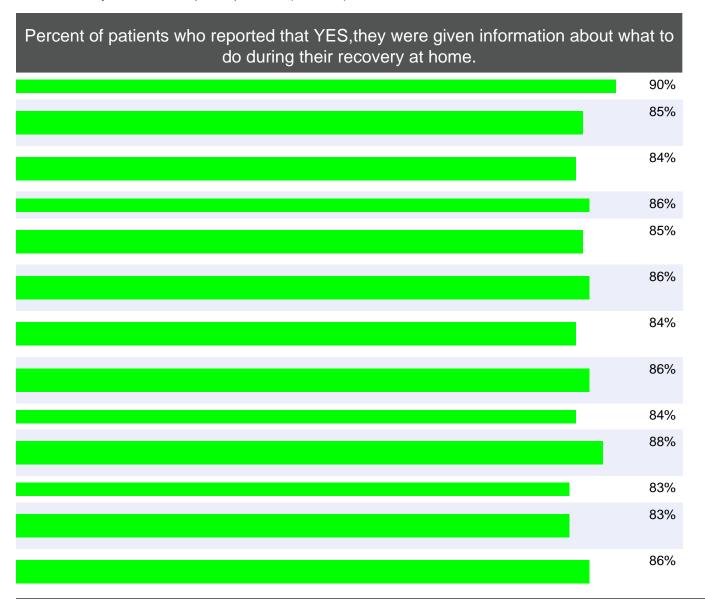


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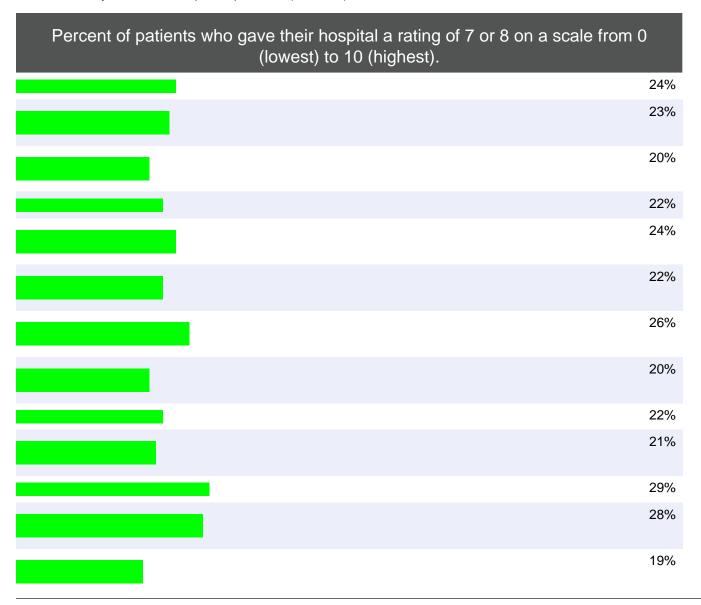
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Percent of patients who reported that they were not given information about what to do during their recovery at home. 10% 15% 16% 14% 15% 14% 16% 14% 16% 12% 17% 17% 14%

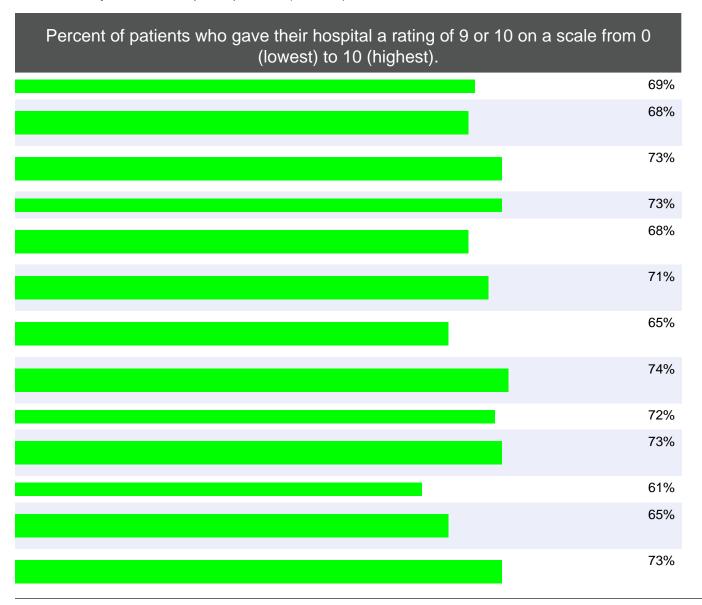
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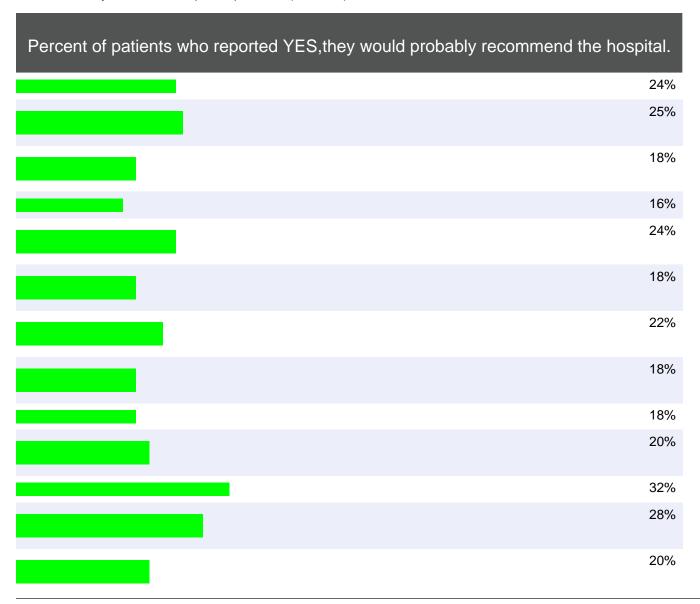
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Percent of patients who reported NO, they would not recommend the hospital.	
	4%
	5%
	3%
	3%
	4%
	3%
	4%
	3%
	2%
	4%
	4%
	4%
	6%

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	Number of Completed Surveys
300 or more	

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Su	rvey Response Rate Percent		Hospital Footnote
		33%	
		37%	
		33%	
		40%	
		28%	
		31%	
		39%	
		33%	
		39%	
		34%	
		29%	
		36%	
		30%	

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380027	MERCY MEDICAL CENTER	2700 STEWART PARKWAY
380029	SILVERTON HOSPITAL	342 FAIRVIEW STREET
380033	SACRED HEART UNIVERSITY DISTRICT	1255 HILYARD STREET
380037	PROVIDENCE NEWBERG MEDICAL CENTER	1001 PROVIDENCE DRIVE
380038	PROVIDENCE WILLAMETTE FALLS MEDICAL CENTER	1500 DIVISION STREET
380040	ST CHARLES MEDICAL CENTER - REDMOND	1253 N CANAL BLVD
380047	ST CHARLES MEDICAL CENTER - BEND	2500 NE NEFF ROAD
380050	SKY LAKES MEDICAL CENTER	2865 DAGGETT AVENUE
380051	SALEM HOSPITAL	890 OAK STREET, SE
380052	ST ALPHONSUS MEDICAL CENTER - ONTARIO, INC	351 SW 9TH STREET
380056	SANTIAM MEMORIAL HOSPITAL	1401 N 10TH AVENUE
380060	ADVENTIST MEDICAL CENTER	10123 SE MARKET STREET
380061	PROVIDENCE PORTLAND MEDICAL CENTER	4805 NE GLISAN STREET
380071	WILLAMETTE VALLEY MEDICAL CENTER	2700 SE STRATUS AVE.
380075	PROVIDENCE MEDFORD MEDICAL CENTER	1111 CRATER LAKE AVENUE

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ROSEBURG	OR
SILVERTON	OR
EUGENE	OR
NEWBERG	OR
OREGON CITY	OR
REDMOND	OR
BEND	OR
KLAMATH FALLS	OR
SALEM	OR
ONTARIO	OR
STAYTON	OR
PORTLAND	OR
PORTLAND	OR
MCMINNVILLE	OR
MEDFORD	OR

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97471	DOUGLAS	5416773362
97381	MARION	5038731500
97401	LANE	5416867274
97132	YAMHILL	5035371555
97045	CLACKAMAS	5036576915
97756	DESCHUTES	5415488131
97701	DESCHUTES	5413824321
97601	KLAMATH	5412746150
97301	MARION	5035615200
97914	MALHEUR	5418817000
97383	MARION	5037692175
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97504	JACKSON	5417325196

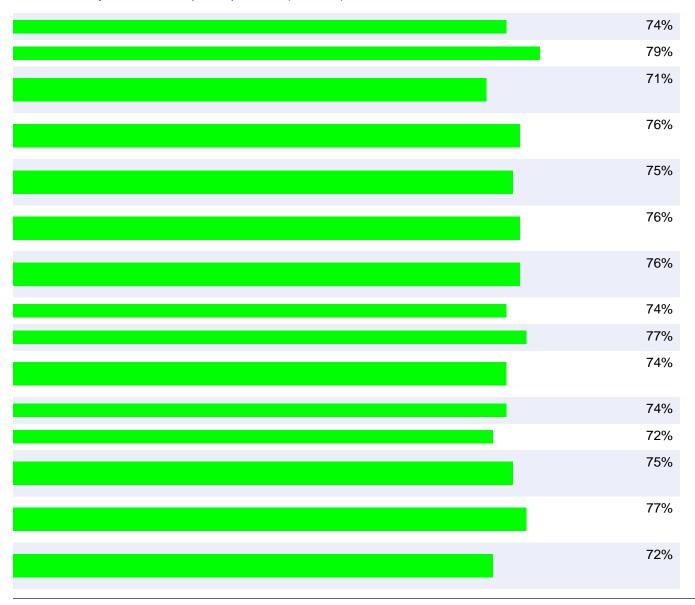
Page 37 of 170 07/16/2012

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Page 38 of 170 07/16/2012

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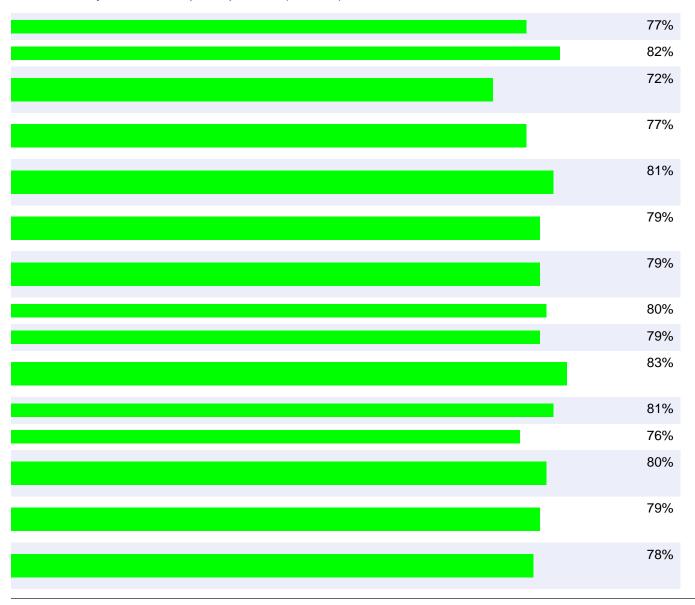
07/16/2012 Page 40 of 170

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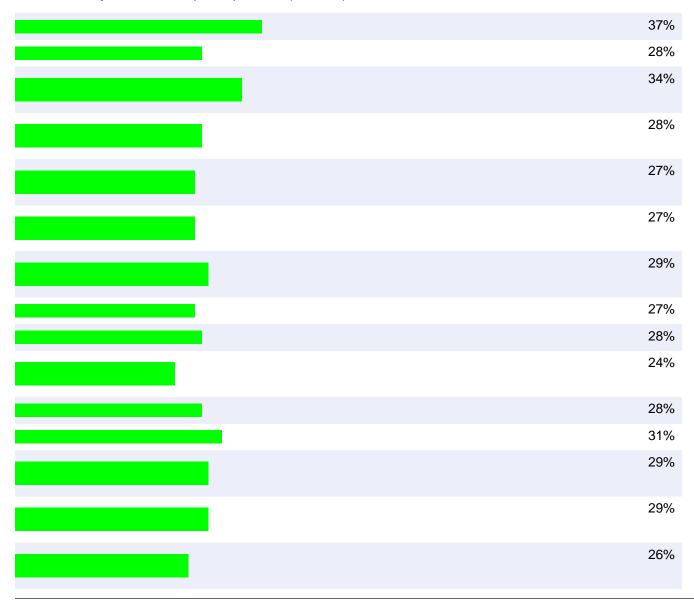
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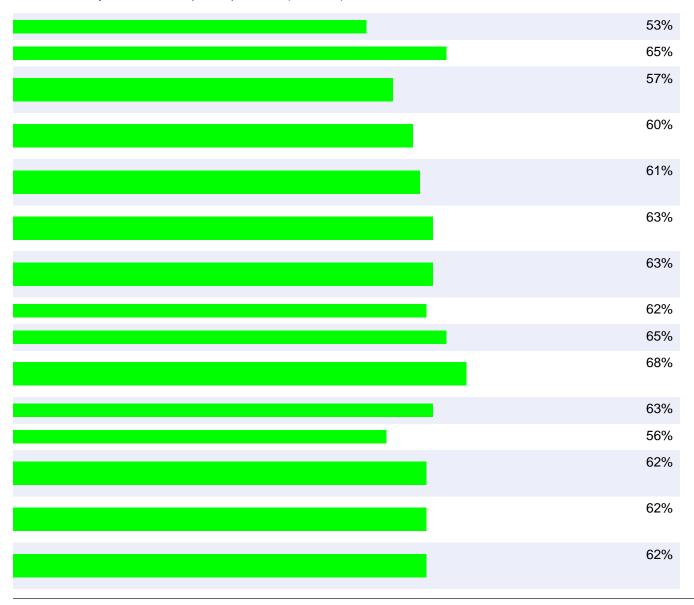
Page 43 of 170 07/16/2012

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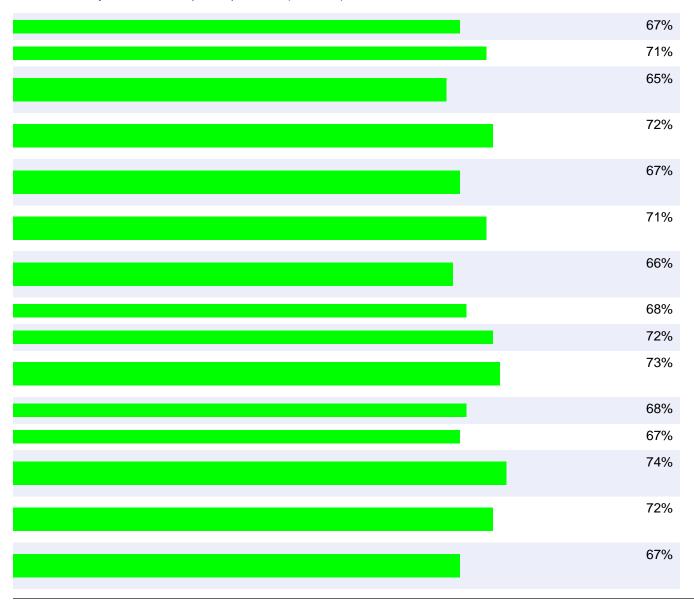
07/16/2012 Page 46 of 170

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Page 50 of 170 07/16/2012

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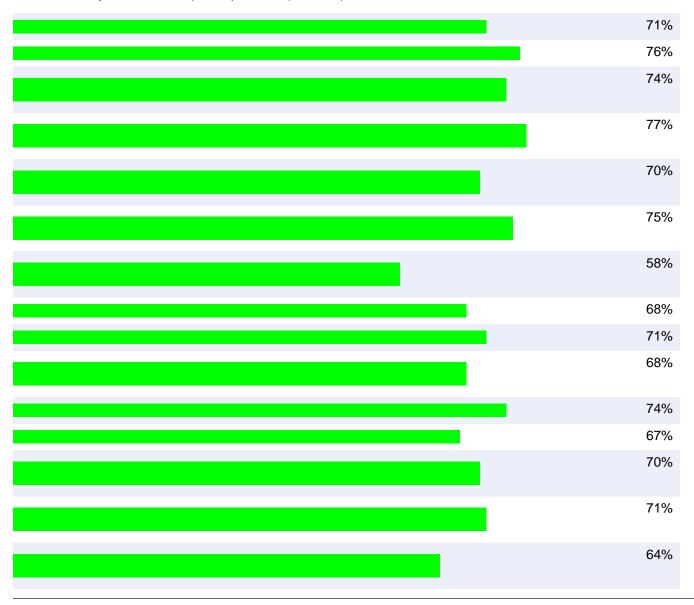
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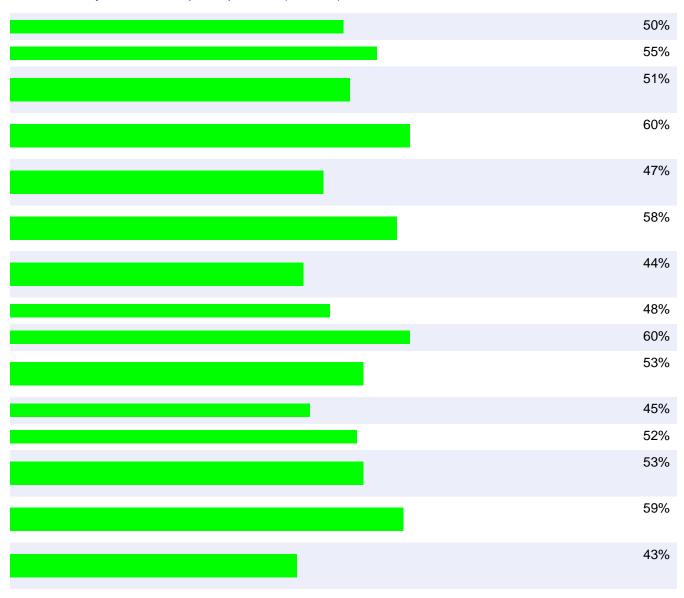
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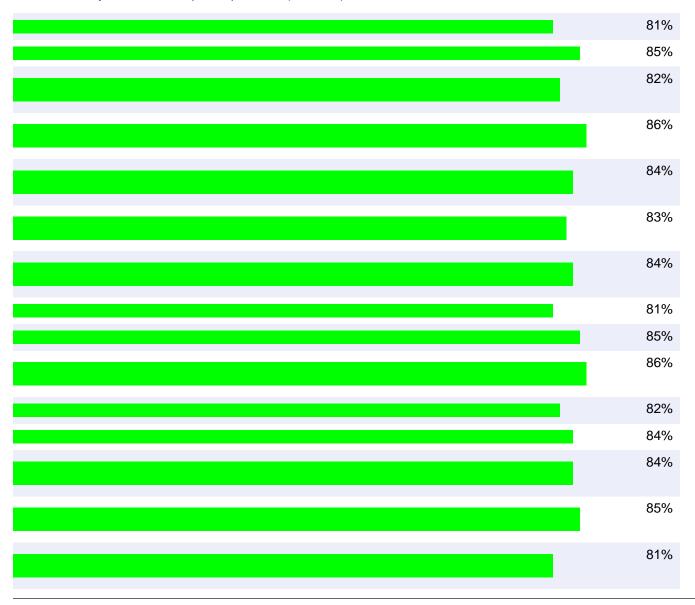
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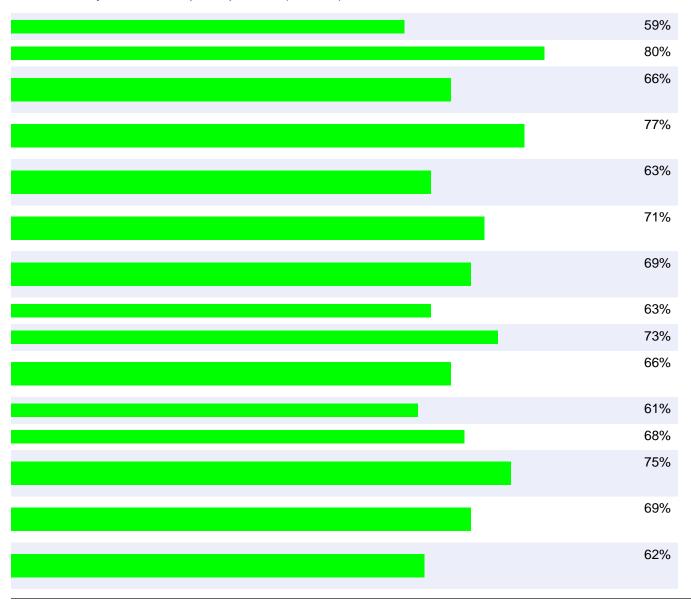
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Page 61 of 170 07/16/2012

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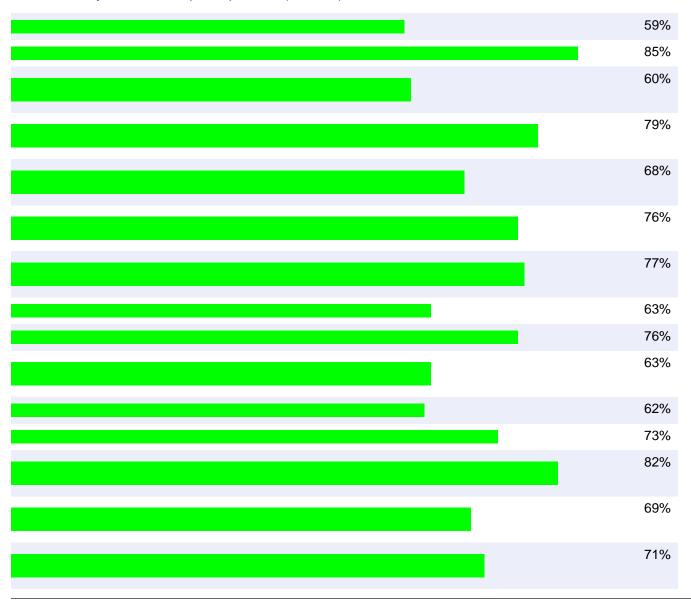
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Page 64 of 170 07/16/2012

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Between 100 and 299
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380082	PROVIDENCE MILWAUKIE HOSPITAL	10150 SE 32ND AVENUE
380089	LEGACY MERIDIAN PARK MEDICAL CENTER	19300 SW 65TH AVENUE
380090	BAY AREA HOSPITAL	1775 THOMPSON ROAD
380091	KAISER SUNNYSIDE MEDICAL CENTER	10180 SE SUNNYSIDE ROAD
380102	SACRED HEART MEDICAL CENTER - RIVERBEND	3333 RIVERBEND DRIVE
381301	COTTAGE GROVE COMMUNITY HOSPITAL	1515 VILLAGE DRIVE
381302	SAMARITAN NORTH LINCOLN HOSPITAL	3043 NE 28TH STREET
381303	PROVIDENCE SEASIDE HOSPITAL	725 S WAHANNA ROAD
381304	SOUTHERN COOS HOSPITAL & HEALTH CENTER	900 11TH STREET SE
381305	BLUE MOUNTAIN HOSPITAL	170 FORD ROAD
381306	WALLOWA MEMORIAL HOSPITAL	601 MEDICAL PARKWAY
381307	HARNEY DISTRICT HOSPITAL	557 W WASHINGTON STREET

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MILWAUKIE TUALATIN	OR OR
COOS BAY	OR
CLACKAMAS	OR
SPRINGFIELD	OR
COTTAGE GROVE	OR
LINCOLN CITY	OR
SEASIDE	OR
BANDON	OR
JOHN DAY	OR
ENTERPRISE	OR
BURNS	OR

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97222	CLACKAMAS	5035138336
97062	WASHINGTON	5036922182
97420	COOS	5412698111
97015	CLACKAMAS	5038132000
97477	LANE	5412227300
97424	LANE	5419420511
97367	LINCOLN	5419943661
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97411	COOS	5413472426
97845	GRANT	5415751311
97828	WALLOWA	5414263111
97720	HARNEY	5415737281

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Page 72 of 170 07/16/2012

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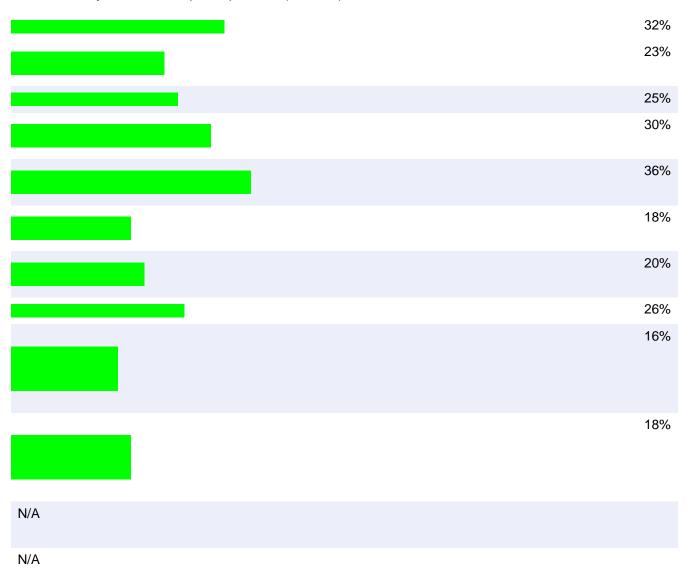
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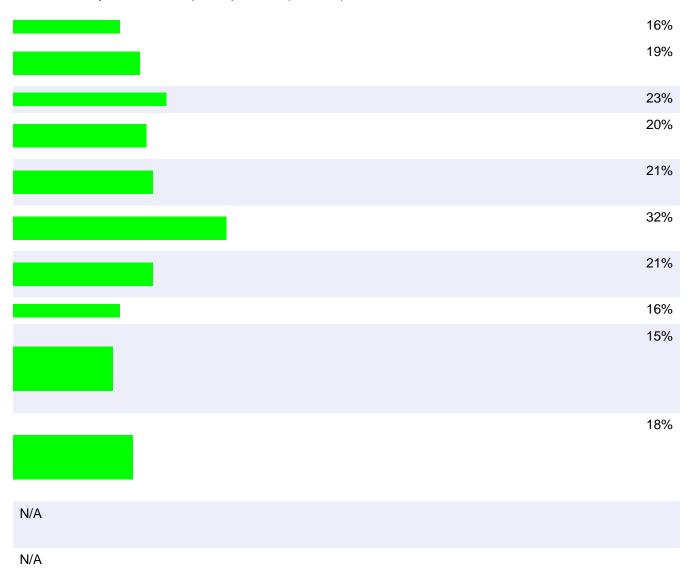
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Page 87 of 170 07/16/2012

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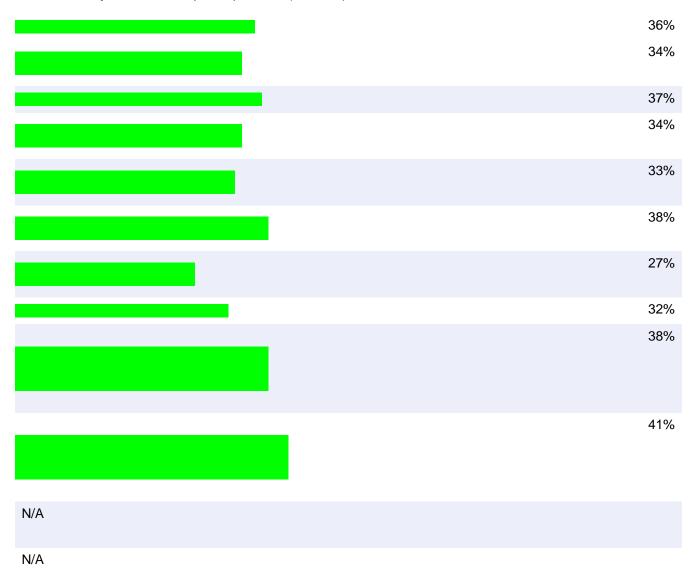
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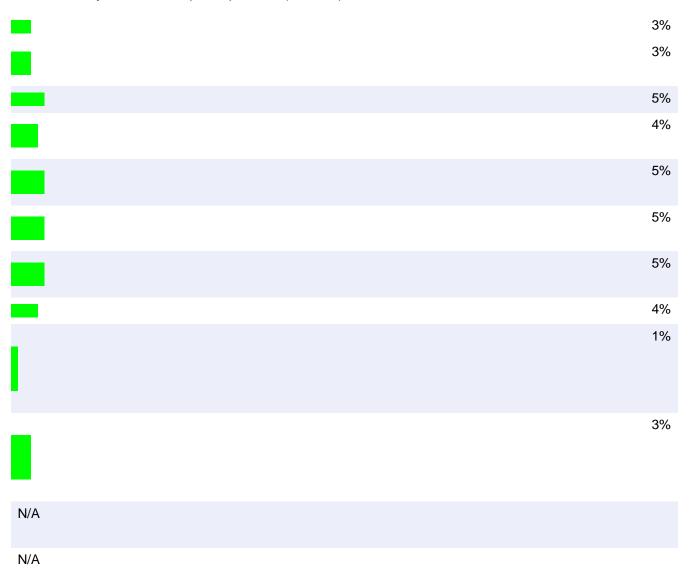
Page 95 of 170 07/16/2012

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	26%
	25%
	20%
	26%
	30%
	22%
	12%
	21%
N/A	
N/A	

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Dased on Survey of Fatterits Trospital Experiences (FIGALIF S)
300 or more
Between 100 and 299
Between 100 and 299
Between 100 and 299
Fewer than 100
Fewer than 100
N/A
N/A

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	29%
	33%
	32%
	35%
	35%
	33%
	33%
	25%
	36% Fewer than 100 patients completed the HCAHP survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	35% Fewer than 100 patients completed the HCAHP survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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381308	WEST VALLEY HOSPITAL	525 SE WASHINGTON STREET
381309	LAKE DISTRICT HOSPITAL	700 SOUTH J STREET
381310	PIONEER MEMORIAL HOSPITAL	564 E PIONEER DRIVE
381311	LOWER UMPQUA HOSPITAL DISTRICT	600 RANCH ROAD
381312	COQUILLE VALLEY HOSPITAL DISTRICT	940 EAST 5TH STREET
381313	PIONEER MEMORIAL HOSPITAL	1201 NE ELM STREET
381314	SAMARITAN PACIFIC COMMUNITIES HOSPITAL	930 SW ABBEY STREET
381315	ST ALPHONSUS MEDICAL CENTER - BAKER CITY, INC	3325 POCAHONTAS ROAD
381316	PEACE HARBOR HOSPITAL	400 9TH STREET
381317	TILLAMOOK COUNTY GENERAL HOSPITAL	1000 THIRD STREET
381318	PROVIDENCE HOOD RIVER MEMORIAL HOSPITAL	810 12TH STREET
381319	ST ANTHONY HOSPITAL	1601 SE COURT AVENUE
381320	COLUMBIA MEMORIAL HOSPITAL	2111 EXCHANGE STREET

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DALLAS	OR
LAKEVIEW	OR
HEPPNER	OR
REEDSPORT	OR
COQUILLE	OR
PRINEVILLE	OR
NEWPORT	OR
BAKER CITY	OR
FLORENCE	OR
TILLAMOOK	OR
HOOD RIVER	OR
PENDLETON	OR
ASTORIA	OR

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97338	POLK	5036238301
97630	LAKE	5419472114
97836	MORROW	5416769133
97467	DOUGLAS	5412712171
97423	COOS	5413963101
97754	CROOK	5414476254
97365	LINCOLN	5412652244
97814	BAKER	5415236461
97439	LANE	5419978412
97141	TILLAMOOK	5038424444
97031	HOOD RIVER	5413863911
97801	UMATILLA	5412765121
97103	CLATSOP	5033254321

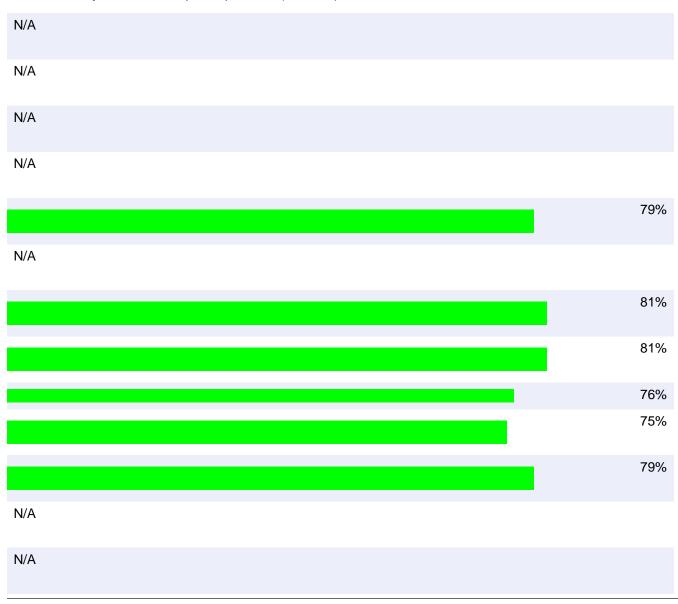
Page 105 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	3%
N/A	
	3%
	2%
	4%
	4%
	2%
N/A	
N/A	

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N/A	
N/A	
N/A	
N/A	
	18%
N/A	
	16%
	17%
	20%
	21%
	19%
N/A	
N/A	

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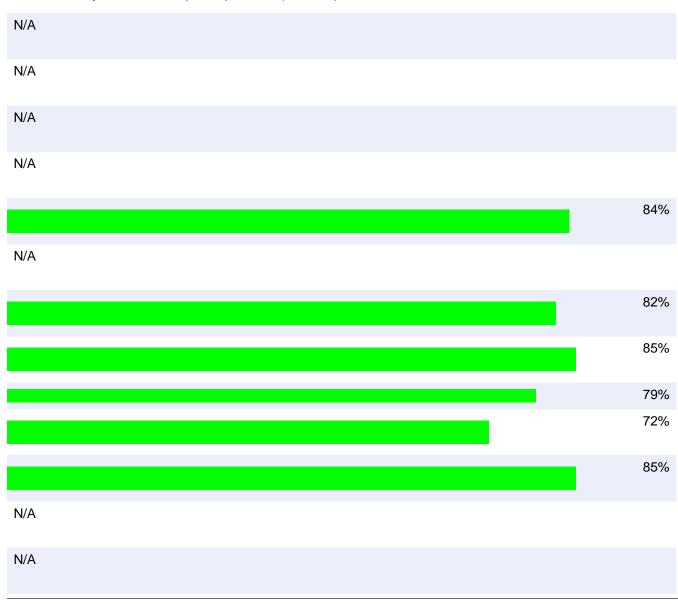
07/16/2012 Page 108 of 170

N/A	
N/A	
N/A	
N/A	
	3%
N/A	
	3%
I	1%
	6%
	8%
	3%
N/A	
N/A	

Page 109 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	13%
N/A	
	15%
	14%
	15%
	20%
	12%
N/A	
N/A	

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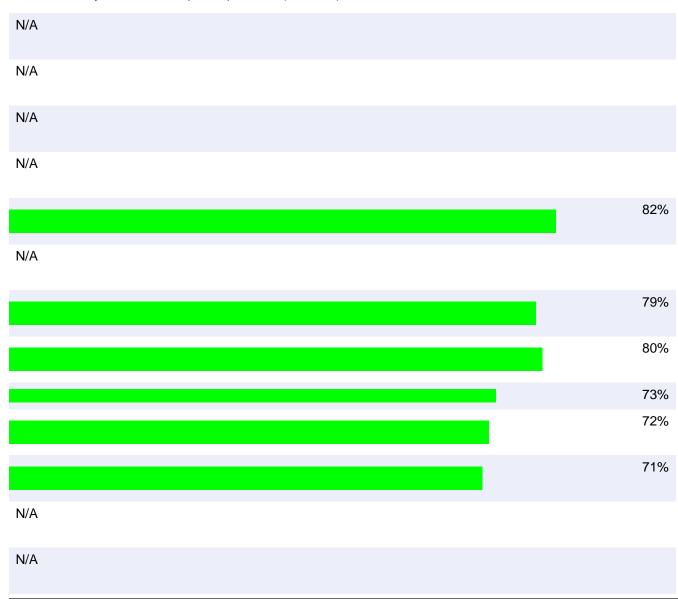
Page 111 of 170 07/16/2012

1% 6%				
N/A N/A 4% N/A 3% 1% 6% 5% 4% N/A	N/A			
N/A 4% N/A 3% 1% 6% 5% 1% N/A	N/A			
N/A 3% 1% 6% 5% N/A	N/A			
N/A 3% 1% 6% 5% N/A	N/A			
3% 1% 6% 5% N/A				4%
1% 6% 5% N/A	N/A			
1% 6% 5% N/A				3%
5% 4% N/A	I			1%
5% 4% N/A				6%
N/A				5%
				4%
N/A	N/A			
	N/A			

Page 112 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	14%
N/A	
	18%
	19%
	21%
	23%
	25%
N/A	
N/A	

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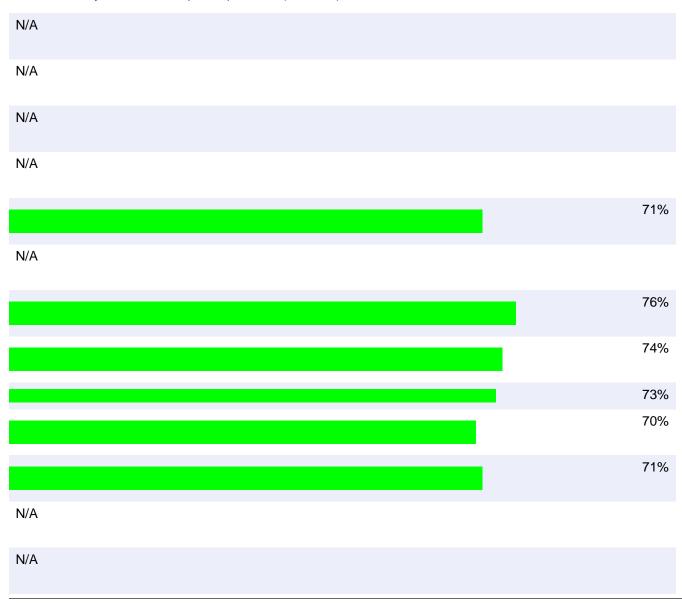
Page 114 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	5%
N/A	
	4%
	3%
	4%
	5%
	4%
N/A	
N/A	

Page 115 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	24%
N/A	
	20%
	23%
	23%
	25%
	25%
N/A	
N/A	

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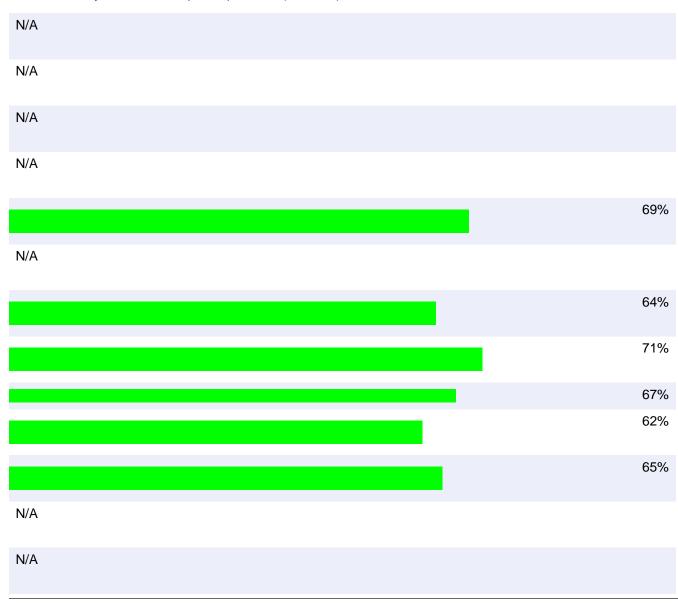
Page 117 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	14%
N/A	
	18%
	15%
	16%
	21%
	14%
N/A	
N/A	

Page 118 of 170 07/16/2012

N/A	
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N/A	
	17%
N/A	
	18%
	14%
	17%
	17%
	21%
N/A	
N/A	

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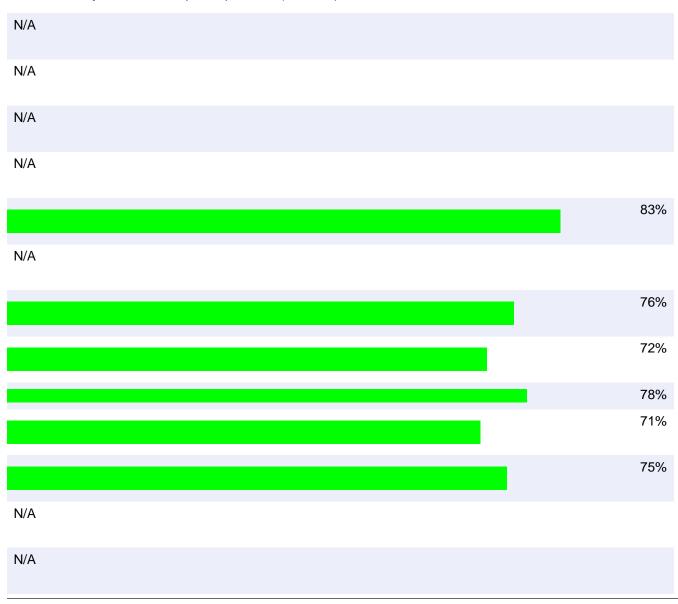
07/16/2012 Page 120 of 170

N/A	
N/A	
N/A	
N/A	
	2%
N/A	
	5%
	8%
	5%
	10%
	6%
N/A	
N/A	

Page 121 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	15%
N/A	
	19%
	20%
	17%
	19%
	19%
N/A	
N/A	

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N/A	
N/A	
N/A	
N/A	
	15%
N/A	
	7%
	5%
	15%
	10%
	7%
N/A	
N/A	

Page 124 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	32%
N/A	
	31%
	31%
	35%
	31%
	32%
N/A	
N/A	

Page 125 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	53%
N/A	
	62%
	64%
	50%
	59%
	61%
N/A	
N/A	

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N/A	
N/A	
N/A	
N/A	
	22%
N/A	
	15%
	12%
	17%
	15%
	12%
N/A	
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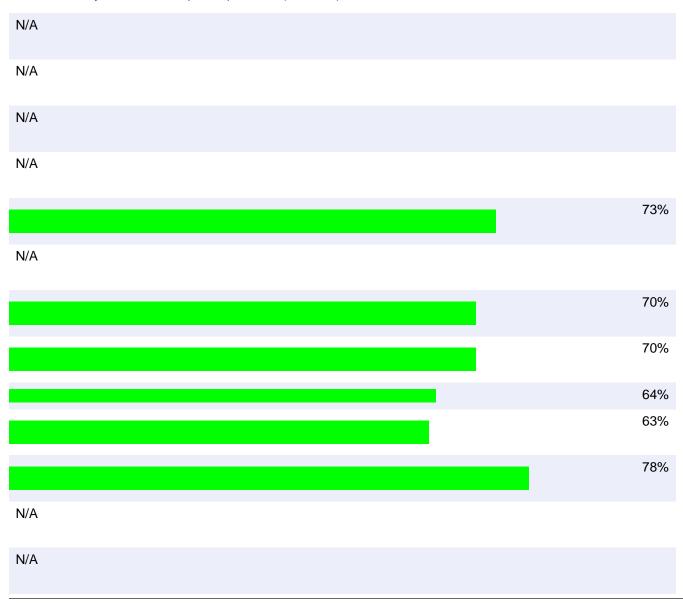
Page 128 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	6%
N/A	
	8%
	3%
	6%
	12%
	3%
N/A	
N/A	

Page 129 of 170 07/16/2012

N/A	
N/A	
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N/A	
	21%
N/A	
	22%
	27%
	30%
	25%
	19%
N/A	
N/A	

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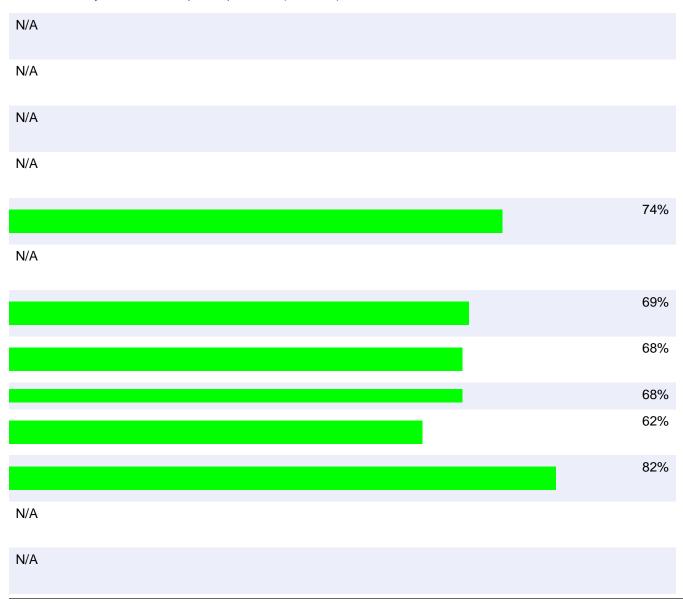
Page 131 of 170 07/16/2012

N/A	
N/A	
N/A	
N/A	
	2%
N/A	
	3%
	3%
	4%
	9%
	2%
N/A	
N/A	

07/16/2012 Page 132 of 170

N/A	
N/A	
N/A	
N/A	
	24%
N/A	
	28%
	29%
	28%
	29%
	16%
N/A	
N/A	

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N/A
N/A
N/A
N/A
Between 100 and 299
N/A
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
N/A
N/A

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N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	37%
N/A	Survey results are not available for this reporting period
	32%
	40%
	42%
	30%
	36%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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381321	GRANDE RONDE HOSPITAL	900 SUNSET DRIVE
381322	CURRY GENERAL HOSPITAL	94220 FOURTH STREET
381323	SAMARITAN LEBANON COMMUNITY HOSPITAL	525 N SANTIAM HIGHWAY
381324	MOUNTAIN VIEW HOSPITAL DISTRICT	470 NE A STREET
381325	GOOD SHEPHERD MEDICAL CENTER	610 NW 11TH STREET

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LA GRANDE	OR
GOLD BEACH	OR
LEBANON	OR
MADRAS	OR
HERMISTON	OR

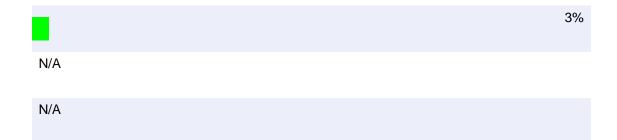
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97850	UNION	5419638421
97444	CURRY	5412473000
97355	LINN	5412582101
97741	JEFFERSON	5414753882
97838	UMATILLA	5416673400

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N/A

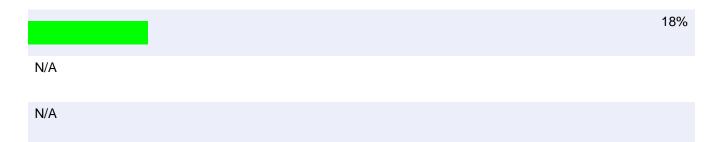
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Page 140 of 170 07/16/2012

N/A

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Page 141 of 170 07/16/2012

N/A

N/A



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N/A

N/A

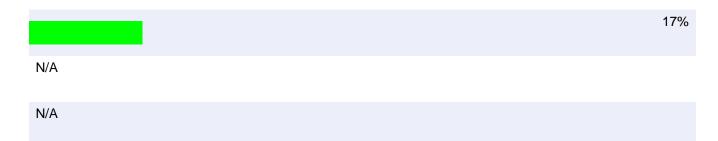


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N/A

N/A



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N/A

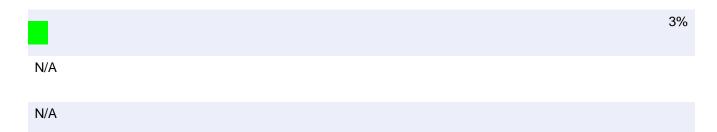
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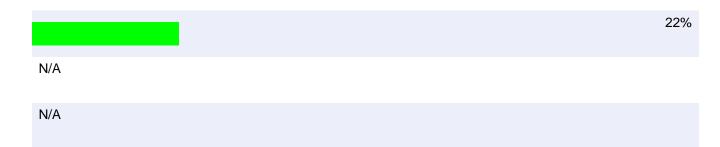
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N/A



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N/A

N/A



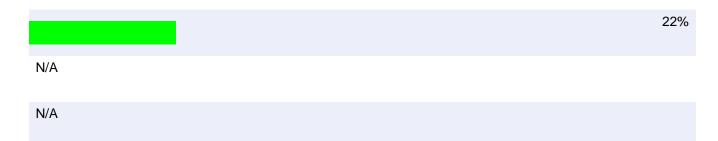
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N/A

N/A



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N/A

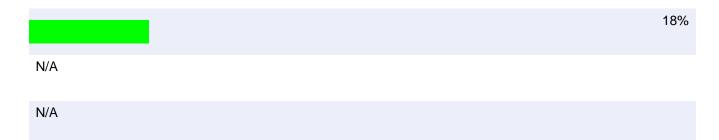
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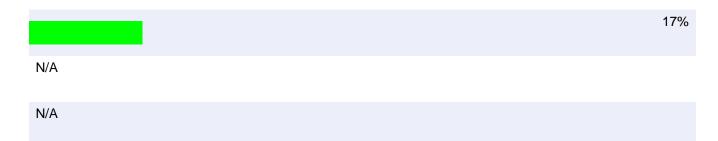
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N/A

N/A



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N/A

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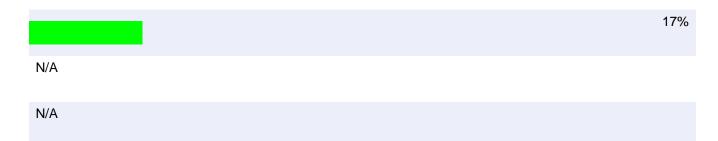


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N/A

N/A



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N/A

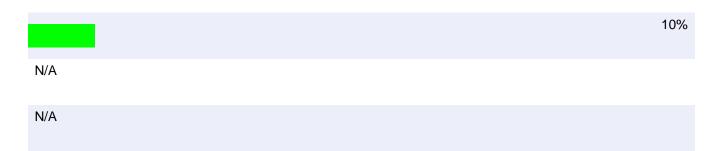
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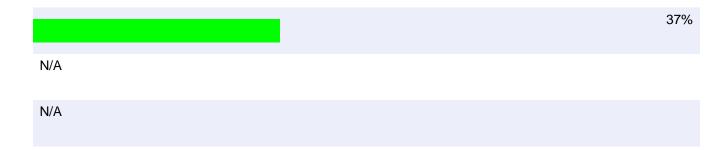
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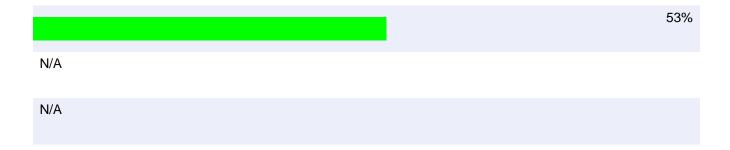
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N/A

N/A



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N/A

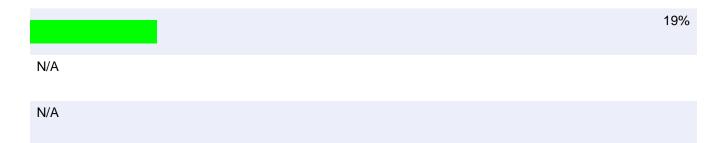
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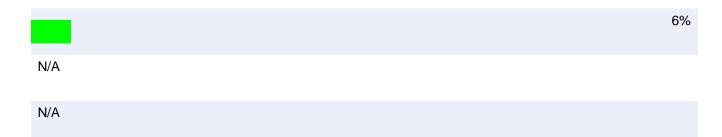
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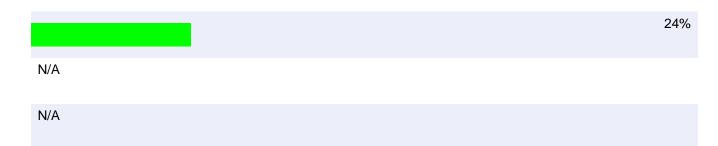
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N/A

N/A



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N/A

N/A



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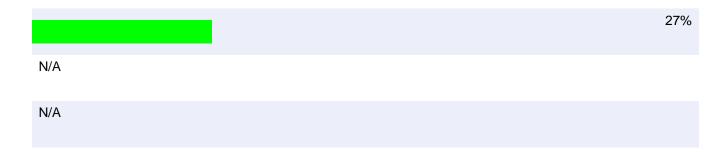
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N/A

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N/A

N/A



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N/A

N/A



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N/A

N/A

300 or more

N/A

N/A

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N/A N/A	Survey results are not available for this reporting period Survey results are not available for this reporting period
	29%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period

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